



GIFT CARD

COMMUNITY FUNDRAISING



SASKATOON CO-OP GIFT CARD FUNDRAISING FAQ'S



1

Apply to participate at your local co-op.



2

Pre-sell CO-OP® Gift Cards to your community supporters



3

Send the completed Sales Summary Form and a cheque for your discounted total.



4

Pick up and deliver your gift cards!

HOW DO I GET IN TOUCH WITH A REPRESENTATIVE ABOUT GIFT CARDS?

Our main source of contact is GiftCard@saskatooncoop.ca.

We will respond as soon as we are available. Our email is not monitored during the evenings, weekends or statutory holidays.

IS THERE A MINIMUM ORDER AMOUNT?

Minimum order amount for fundraising orders is \$2,000.

IS THERE A LIMIT TO HOW MANY ORDERS I CAN PLACE?

Orders can be placed once per fiscal year. A discount of 10% will be given to an order up to \$1,000.

WHERE CAN I USE MY SASKATOON CO-OP GIFT CARD?

Gift Cards are accepted at all Saskatoon, Martensville, Warman, Colonsay, Watrous, Hepburn, Rosthern, Dalmeny and Waldheim locations, as well as many participating Co-op locations in Western Canada. If you are looking to use your Gift Card at locations other than the Saskatoon Co-op trading area, please contact that location directly.

WHAT DENOMINATIONS ARE AVAILABLE TO PURCHASE?

Gift Cards sold through our fundraising program are only sold in \$25, \$50 and \$100.

WHAT ARE MY PAYMENT OPTIONS FOR A CONSOLIDATED GIFT CARD ORDER?

Online Bill Payment, Certified Cheque, Debit or Cash. Certified Cheque, Debit, and Cash can be accepted at the time of pick-up. Confirmation of online bill payment through our credit department can take up 24-72 business hours depending on who you bank with. Personal cheques and credit cards are not accepted.

HOW LONG WILL IT TAKE UNTIL I CAN PICK UP MY GIFT CARD ORDER?

Depending on the time of year, the turnaround time is 2-5 business days from the time we receive your order form with a payment method indicated. If paying by Online Bill Payment, we do not start your order until we receive payment confirmation from our credit department.

WHERE DO I PICK UP MY GIFT CARD ORDER?

Gift Card orders can be picked up at our Administration Building, 503 Wellman Crescent Monday-Friday 9 am-4 pm. We are closed weekends and statutory holidays.

WHAT IF MY GIFT CARD IS LOST OR STOLEN?

Treat Gift Cards like cash, we are not responsible for any lost or stolen Gift Cards. If you can provide the full card number, you can email GiftCard@saskatooncoop.ca to see if there is an outstanding balance on the card. We can then deactivate the card and reissue a new one with the outstanding balance.

WILL I RECEIVE EQUITY/PATRONAGE WHEN PURCHASING A SASKATOON CO-OP GIFT CARD?

No, patronage is only received at the time of redemption of Gift Cards.