



Pharmacy Privacy Policy

Updated November 10th, 2022

Purpose: Saskatoon Co-op respects the privacy rights of their customers and is committed to protecting personal health information at all times. This policy describes how Saskatoon Co-op Pharmacies collect, use, and disclose information when providing healthcare services.

Collection and Use of Personal Health Information:

All pharmacies are bound by the Health Information Protection Act (HIPA), and will only collect health information for the purpose of providing pharmaceutical care to customers. Each pharmacy has a designated individual accountable for compliance with *The Personal Information Protection and Electronic Documents Act (PIPEDA)* and the Ten Privacy Principles, which can be found [here](#). Saskatoon Co-op Pharmacies do not use or disclose personal information for reasons other than the specific purpose for which it was originally collected. This includes, but is not limited to, advising and providing customers with products, services, and health related advice.

Personal health information collected by Saskatoon Co-op Pharmacies includes your legal name, date of birth, address, phone number, medical conditions, medical allergies, and medication history. This information is required for pharmacies to safely provide healthcare services to you.

Sharing of Personal Health Information:

As permitted by law, Saskatoon Co-op Pharmacies may share personal health information with other healthcare professionals involved in your care. With your consent, they may also share your information with third parties, such as insurance providers and health claim adjudicators.

Pharmacies in Saskatchewan are required to share health information with eHealth Saskatchewan, including, but not limited to, the Pharmaceutical Information Program (PIP), the Drug Plan and Extended Benefits Branch (DPEBB), and Saskatchewan Electronic Health Records (EHRs). Saskatoon Co-op Pharmacies abide by this requirement, and personal health information is transmitted to eHealth Saskatchewan on a regular basis without explicit consent. For more information about privacy related to eHealth Saskatchewan, please click [here](#) or visit the eHealth Saskatchewan website.

Consent:

In Canada, healthcare professionals are permitted to share and use personal health information without consent in situations deemed to be emergencies. In all other circumstances, implied or expressed consent will always be obtained prior to pharmacy services being offered at Saskatoon Co-op.

Pharmacy services cannot be provided to any person unwilling to provide the necessary information required for Saskatoon Co-op Pharmacies to safely provide health services. In addition, the transmission of information to eHealth Saskatchewan cannot be bypassed and any request to do so will be denied. Should a customer advise that they do not want their information shared on eHealth, Saskatoon Co-op Pharmacies will not be able to provide health services to this individual.

Please direct any questions or communications to one of our pharmacies or to the Saskatoon Co-op Administration Office.